BUILDING BETTER OUTCOMES FOR ANIMALS

Highlights from 2019
DEAR FRIEND,

With your generous support, our ASPCA® programs saved and protected tens of thousands of vulnerable animals in 2019, an impact resulting as much from our ambitious strategy and vision as it did from the generosity of our supporters who make this lifesaving work possible.

One of the best reflections of this approach was the October 2019 opening of the ASPCA Community Veterinary Center (CVC) in Miami, Florida, a culmination of years of analysis and planning. Inspired by ASPCA safety net programs in New York City and Los Angeles, this CVC—and several more in various stages of execution—makes vital pet care accessible and affordable to people who rely on those services. Bringing critical support to these pet owners improves not only the health and safety of vulnerable animals, but also the well-being of people, shelters, and entire communities.

As you read our highlights from 2019 and see our work in progress, you’ll notice more examples of us pivoting to address crucial community and animal needs with firm commitments of expertise, resources, and training programs that expand our reach and impact.

We’re also continually evolving to address the newest and most formidable challenges to animal welfare by elevating our efforts to assist homeless and traumatized animals, champion compassionate laws and regulations, protect at-risk farm animals and horses, and rescue victims of cruelty and disaster.

In these pages, you’ll see many examples of our accomplishments for animals in need throughout 2019. As you do, please view our work not just in terms of time and energy, but talent and tactics. Your support enables our complete commitment to helping countless animals in crisis, and I’m incredibly grateful for it.

Matt Bershadker, President & CEO
FIELD RESPONSE

In 2019, the ASPCA deployed to seven operations across six states. These encompassed multiple disaster responses, including a wildfire, flood and hurricane—all while we continued to operate our emergency shelter for animals rescued from cruelty situations. Nearly 4,000 animals were assisted via deployments, consultations and investigative case support.

In addition to direct animal work, we spent a large portion of the year undergoing significant restructuring to more efficiently serve animals in need across the country. Formerly known as Field Investigations and Response, the renamed National Field Response (NFR) team continues the work of removing animals from crisis situations created by natural disasters (like hurricanes, tornados, floods and wildfires) and incidents of animal fighting, puppy mills, hoarding or neglect. As NFR’s focus shifted to operational planning, logistics and field response other critical pieces of the work have shifted to other programs, including the newly created Cruelty Recovery Center (CRC).

The mission of the ASPCA is to provide effective means for the prevention of cruelty to animals throughout the United States.
LEGAL ADVOCACY AND INVESTIGATIONS

The ASPCA® continued our work to increase legal protections for animals through litigation, legislative drafting and analysis, and by providing investigative and legal support to law enforcement and prosecutors in animal cruelty cases. In 2019, we worked toward:

Reducing Legal Hold Times for Seized Animals in New York City: We filed 27 petitions in New York City under the State’s security posting law with the goal of reducing the length of time that animals seized in New York City Police Department (NYPD) cases must be held before they can legally be made available for adoption. Overall, our efforts reduced hold times for animals seized in NYC criminal cases by 26% compared to 2018.

Assisting in National Criminal Cases: We provided substantial legal assistance in 18 criminal cases across the country. This work helped lead to numerous guilty verdicts in both state and federal animal-fighting and cruelty cases.

WORKING TO END PUPPY MILLS

The Puppy Mill Initiative provides subject matter expertise for the ASPCA’s litigation, legislation and policy work aimed at improving the welfare of commercially bred dogs and raises awareness about inhumane breeding practices through public education campaigns.

In early 2019, we filed the ASPCA’s second Freedom of Information Act lawsuit against the U.S. Department of Agriculture (USDA) for unlawfully withholding information from the public relating to the agency’s inspection of commercial dog breeding facilities. In 2017, the USDA abruptly purged tens of thousands of such records from its online database and, for the past three years, continued to block public access. In response, the ASPCA mounted a coordinated effort involving litigation, lobbying and public engagement to compel the agency to restore these critical records. In autumn 2019, the agency began to release substantial amounts of information as a result of the litigation. In December, Congress passed legislation requiring the USDA to restore online access to animal welfare records and to post complete inspection reports, including enforcement records on its website.

FIGHTING ANIMAL CRUELTY IN NYC

The ASPCA continues to work to address animal cruelty in New York City. Our efforts to provide support to the work of NYPD have proven effective and impactful; in 2019 we assisted more than 450 animals in New York City.

In October 2019, we assisted the NYPD’s Animal Cruelty Investigation Squad in responding to a large-scale dogfighting operation. We strategically developed a plan for the rescue and care of 29 dogs across three locations: two residential buildings in Manhattan and a private home in Uniondale, Long Island. We also conducted 69 trainings and attended Precinct Community Council meetings, Community Board meetings and District Cabinet meetings throughout the five boroughs.

2019 HIGHLIGHTS

FIGHTING ANIMAL CRUELTY IN NYC

7,200+ 311 CALLS REGARDING ANIMAL CRUELTY

1,000+ CALLS TO OUR 24-HOUR HUMANE LAW ENFORCEMENT HOTLINE

81 CASES REFERRED TO THE COMMUNITY ENGAGEMENT TEAM, RESULTING IN

450+ ANIMALS ASSISTED
In 2019, Forensic Sciences worked with the Strategy & Research team to develop and refine a three-year research plan that will allow for critical and strategic selection of research that aligns the needs of our organization with the needs of the profession to move the work forward.

The success of this project has encouraged the teams to develop a three-to-five-year plan for Forensic Sciences starting in 2020. This will allow us to prioritize Forensics work across the landscape of our organization to increase our impact. The team’s research includes examining common injury patterns and offender characteristics in cases involving domestic violence, and analyzing scar and wound patterns on pit bull-type dogs to help recognize injuries associated with dogfighting.

2019 marked the first year that we offered veterinary interns a formal rotation in Forensic Sciences; in June, the ASPCA Animal Hospital in NYC welcomed seven new veterinary interns. While interns have always been involved in the medical care of animal cruelty victims, we capitalized on the opportunity to provide specialized training in veterinary forensic medicine and hosted interns for approximately 29 weeks of the year. In addition to supervised examinations and necropsies, they also gained experience by writing veterinary reports and observing expert witness testimony preparation with ASPCA attorneys and NYC prosecutors. In addition to the internship, we also hosted 35 veterinary externs in 2019.

We also identified an area of opportunity for veterinary technicians, who are an integral component of preventing and responding to animal cruelty, but historically had few resources available to educate them on forensic sciences. In 2019, we held three trainings for veterinary technicians across Florida and plan to increase these efforts in 2020.

In 2019, staff presented at seven high-level national conferences, such as the American Veterinary Medical Association® Convention in Washington, D.C.
HELPING HOMELESS ANIMALS

In 2019, the ASPCA® Onyx and Breezy Shefts Adoption Center found loving adopters for 2,729 cats and 997 dogs, most of whom came to us as cruelty cases or through our Community Engagement work. To ensure that we are making the best adoption matches possible, we conceptualized and launched a new Matchmaking program. Specially trained in conversation-based adoptions, Matchmakers focus on speaking and engaging with potential adopters in ways that help us match the expectations of adopters with the animals available for adoption.

The ASPCA Adoption Center volunteer program also had a big year. Focus was given to finding meaningful ways for volunteers to contribute to critical shelter operations, including the creation of the new Shelter Support volunteer position. This new role aids in welfare duties and in facilitating “Doggy Day Out” — a program that allows volunteers to take dogs out of the shelter for extended periods of time.

NEW YORK CITY: Our strong roots in NYC allow us to make significant strides in improving the lives of the pets, animals and people we serve in this community.

PROVIDING ESSENTIAL SERVICES

The ASPCA Animal Hospital (AAH) provides urgent-care services for pets of families who are experiencing financial challenges. In 2019, we helped 7,905 of New York City’s vulnerable animals and 50% of these patients received fully-subsidized medical care. In addition, we provide medical care for victims of cruelty and neglect.

In 2019, 1,429 kittens were accepted into the Kitten Nursery, with 92% spending time in foster homes. Of these fostered kittens, 71% of their total time in the ASPCA’s custody was spent in a safe and loving home, allowing for more kittens to be helped on site at the Nursery.

REHABILITATING CRUELTY VICTIMS

The Animal Recovery Center (ARC) provides critical medical care and behavioral interventions to rehabilitate animals brought to the ASPCA by the NYPD and Community Engagement programs. In 2019, the ARC team cared for 744 animals and prepared them for adoption or returned them to their owner if appropriate.

The ASPCA’s Gloria Gurney Canine Annex for Recovery & Enrichment (CARE) serves dogs rescued through our work with the NYPD. Many of the 462 dogs who entered the CARE program in 2019 were shy, fearful or undersocialized. We provided customized and specialized behavioral rehabilitation to prepare these dogs and puppies for lives in new, loving homes.

SAVING TINY LIVES

2019 HIGHLIGHTS

**ASPCA ANIMAL HOSPITAL**

| 12,419 | TOTAL NUMBER OF ANIMALS TREATED AT AAH |
| 1,240 | ADOPTION CENTER ANIMALS TREATED |
| 423 | ANIMAL VICTIMS OF CRUELTY AND NEGLECT TREATED |

2019 HIGHLIGHTS

**ADOPTION CENTER**

| 3,726 | TOTAL ANIMALS ADOPTED |
| 611 | VOLUNTEERS |
| 28,948 | VOLUNTEER HOURS |
SERVING THE COMMUNITY

The Community Engagement team partners with the NYPD, Animal Care Centers of New York City (NYC ACC), social service agencies, community leaders and members, and Food Bank For New York City (FBNYC) to improve the welfare of New York City’s animals. These efforts focus on providing access to veterinary care, shelter to outdoor dogs, resources for domestic violence survivors, improving conditions in hoarding situations and providing pet food to those in need. In 2019, we saw a 12% increase in case referrals and directly assisted over 3,000 animals and their families. FBNYC distributed over 103,000 lb. of pet food to nearly 300 organizations across the five boroughs, and we coordinated two “repack” days, when nearly 50 staffers packaged 4,000 lb. of bulk pet food into two-pound bags. This translates to over 400,000 meals served to pets who are living with food-insecure families.

Spay/neuter is a critical step toward preventing animal homelessness, and last year we reached a milestone of 500,000 spay/neuter surgeries in New York City. Our New York City Community Medicine team spayed or neutered 48,095 animals and completed 7,310 Primary Pet Care (PPC) visits, making 2019 our team’s biggest year yet.

We also launched a groundbreaking, multi-year initiative to significantly improve the lives of New York City’s most vulnerable animals. Construction of our new Community Veterinary Center was completed in the Bronx; this facility will provide affordable, accessible medical care to animals in need. We also increased our spay/neuter transport capacity with a new vehicle that can safely transport up to 80 animals at a time and is designed to limit stress for animals and minimize disease transmission.

LOS ANGELES, CALIFORNIA

Since 2014, we’ve been working to assist animals in underserved communities in the L.A. area and to make strides in animal welfare policies in the entire state of California.

In 2019, we worked closely with the Los Angeles County Department of Animal Care and Control and assisted over 6,500 animals through a variety of services for pet owners such as spay/neuter, vaccinations, microchips, emergency veterinary care and pet supplies.

We provided adoptions support to L.A. County Animal Care Centers to increase cat adoptions through both on-site Cat Adoption Facilitators and grant funding to subsidize adoption fees and promote adoptions. Despite an increase in feline intake, 247 more cats were adopted in 2019 than in 2018, and more than 2,000 kittens were diverted from entering L.A. County Shelters and safely placed through fostering and relocation so they could receive loving care until they were old enough to be spayed or neutered and adopted.

Pet food distribution also expanded to Los Angeles through a partnership with Los Angeles Regional Food Bank. Moreover, attending the weekly food distribution gave our team an important opportunity to connect with pet parents and provide information and access to services.

Since opening a stationary spay/neuter clinic in South Los Angeles in 2014, we’ve expanded to add two mobile spay/neuter clinics and one mobile veterinary clinic dedicated to primary pet care. In 2019, we launched another new spay/neuter vehicle, celebrated the five-year anniversary of the L.A. Spay/Neuter Clinic, and began working with community cat groups in a focus area to provide community cat spay/neuter surgeries.

2019 HIGHLIGHTS | L.A. INITIATIVE

55,000 lb.
OF DOG AND CAT FOOD DISTRIBUTED

9,000+
ANIMALS ASSISTED

20,000+
SPAY/NEUTER SURGERIES

7,500
PPC APPOINTMENTS
**MIAMI, FLORIDA**

In October 2019, the ASPCA® celebrated the opening of the ASPCA Community Veterinary Center in Liberty City, Miami, built in partnership with Miami-Dade Animal Services and Miami-Dade County. The CVC brings affordable and accessible veterinary services to pets and pet owners in Miami-Dade County, including the Liberty City area—a critically underserved community with limited access to veterinary care. We aim to create better access to services for pet owners and improve the health and welfare of dogs and cats in Liberty City.

The Center offers partially and fully subsidized basic and preventive care to companion animals, including vaccinations, treatment for infections and other minor issues, and spay/neuter surgeries. Between October and December 2019, we cared for nearly 600 animals.

To reach more pet owners in need of our services, we work to establish strategic alliances with local service providers in the Miami-Dade area. In addition to joining several community coalitions and attending monthly conferences-planning guide, which and the creation of a comprehensive conference-planning guide, which directly supported five of the seven states with animal welfare conferences.

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**The Family Safety Net Provider Coalition honored the Community Engagement team with an award for its valued service to the Liberty City community in 2019.**

Homeowners Association and city and county meetings in Liberty City, the ASPCA developed a partnership with Walking One Stop, an organization that empowers local leaders with resources to connect community members to ASPCA services. Walking One Stop is a collaborative partnership with community leaders, law enforcement and social service agencies that brings social and economic services to residents’ doors. Walking One Stop incorporated ASPCA services into the resources they provide to the community in the Liberty City area.

In 2019, the ASPCA formally launched a pet food partnership with Farm Share, a non-profit organization focused on alleviating hunger by distributing food to those in need throughout Florida. Through this partnership, Farm Share distributes pet food monthly at community events. The ASPCA provides more than pet food: our staff participate in these events by connecting with pet owners to provide information about our services in the area.

“With the $80,000 equipment grant and mentorship from the ASPCA, we opened our spay-neuter clinic in Marion County, Florida, and in a very short time have altered almost 10,000 animals. We are already seeing tremendous impact in our community!”

Emily L., Executive Director, TLC PetSnip, National Spay/Neuter Response Team mentored clinic #175

**THE NORTHERN UNITED STATES REGION**

The Northern Tier Shelter Initiative (NTSI) provides consultations, training and grants to animal welfare organizations to improve quality of life for companion animals in shelters and surrounding communities. We focus efforts in rural, low-income communities in seven states: Alaska, Idaho, Minnesota, Montana, North Dakota, Washington and Wisconsin. In 2019, we engaged with 129 organizations, distributed $1.5 million in grants, and provided 20 trainings and 207 consultations designed to enhance shelter operations and shelters’ engagement with their communities.

Four NTSI partner organizations attended training at ASNA, and one organization completed training at the ASPCA Behavioral Rehabilitation Center. We also collaborated with NTSI partners on multiple projects, including a first-of-its-kind facility-design course for organizations building new or renovating existing shelters and the creation of a comprehensive conference-planning guide, which directly supported five of the seven states with animal welfare conferences.

We distributed a survey to NTSI partners and the results were overwhelmingly positive: 94% of grantees reported that NTSI support improved quality of life for shelter animals, 93% of grantees reported that it was completely probable that their organizations would be able to continue NTSI grant-funded programs once original funding is spent, and 76% of grantees reported NTSI support improved their organizations’ ability to provide shelter and community services.
TREATING FEARFUL ANIMALS

In 2019, the ASPCA® Behavioral Rehabilitation Center (BRC) continued its lifesaving work rehabilitating extremely fearful, undersocialized dogs, most from cruelty case backgrounds. Through scientifically sound techniques, we reduce dogs’ fear of people and acclimate them to real-life situations, preparing them for lives in loving homes.

In addition to hands-on rehabilitation, we collaborate with other animal welfare organizations through the Learning Lab—a partner program designed to elevate animal welfare nationally by connecting experts across the country who share behavior best practices and innovative techniques.

Six new partner animal welfare groups attended our Learning Lab Core Retreat, bringing the total number to 10 partners nationwide. Additionally, two partners attended our Learning Lab Specialist Retreat to learn how to conduct our comprehensive program for the rehabilitation of extremely fearful dogs. We have maintained high post-retreat ratings of satisfaction and program impact from retreat attendees.

To promote continued learning, we launched a resource library for all Learning Lab partners, hosted multi-organization, live discussion groups on a range of behavior topics, and collaborated with partners on joint presentations at two animal welfare conferences.

We created and launched the “Everyone Is on the Behavior Team” eLearning course series to increase the capability of staff and volunteers at any shelter to safely support animals’ behavioral health, thereby improving quality of life and adoptability. We also launched “How to Encourage Good Behavior in Shelter Dogs,” the first of a four-part series, which quickly surpassed our enrollment goals. We utilized post-course surveys to help us hone the content of the next three courses, which will roll out in 2020.

2019 BRC Happy Tail Highlight

After spending seven years in a dark barn with over 70 other dogs and no human contact, Lily Jane showed extreme fear when she arrived at the BRC. Our team used groundbreaking protocols to help Lily Jane overcome her anxieties, and after nine weeks in intensive treatment, Lily Jane blossomed, bravely meeting new people and cautiously exploring a world full of things that had once terrified her. Lily Jane found a loving home with a familiar face, BRC staff member Sarah. Lily Jane goes to work with Sarah several times a week to serve as a “helper dog” for dogs still in the program who need the calming presence of a confident canine friend to make progress in treatment.

PROVIDING LIFESAVING ASSISTANCE

The ASPCA Animal Poison Control Center provides emergency assistance to pet owners and veterinarians to help animals who have been exposed to potentially hazardous substances. In 2019, we answered more than 353,630 calls, a 13% increase over 2018. We also provided 58 hours of continuing education for veterinary professionals, participated in 55 media pieces, authored seven journal articles, and wrote or reviewed over 86 peer-reviewed textbook chapters.
RELOCATING ANIMALS

In 2019, the Animal Relocation Program transported 42,296 animals—33,474 dogs, 8,451 cats and 371 other animals. Using both land and air transportation, we partner with “source” shelters in areas with high homeless pet populations and transport animals to “destination” shelters in communities where adoptable animals are in high demand. We work with over 40 source shelters across 27 states, nearly 100 destination shelters in 35 states, and five waystations located in California, Kansas, Kentucky, Tennessee and Virginia. Since starting the relocation program in 2014, we’ve transported more than 141,000 companion animals on over 6,200 trips throughout the U.S., making the ASPCA the largest national transporter of animals for adoption services.

REHABILITATION AND RECOVERY

This past year, we began hiring a dedicated team of sheltering, veterinary and animal behavior staff to serve animals rescued in ASPCA national cruelty cases and disaster responses at our new CRC. Along with hiring, finding a new facility to house the rescued animals became a top priority. This facility will allow us to expand behavioral and medical services, while providing opportunities for animals to heal after rescue.

The Anti-Cruelty Behavior Team (ACBT), who oversaw the behavioral health of animals we rescued from cruelty and natural disasters, successfully rehabilitated over 70% of fearful, under socialized dogs, thereby freeing up space at the Behavioral Rehabilitation Center for dogs needing more intensive treatments. ACBT continued their ground-breaking work on documenting evidence of psychological trauma to support our cruelty cases.

As part of the restructure, ACBT transitioned into the Behavioral Sciences Team (BST) to work closely with behavior teams across the organization, to elevate our shelter behavior programs by establishing best practices and processes within a holistic model of physical and psychological health care. BST will lead collaborations across the organization to advance the animal welfare field by developing effective and efficient interventions for common behavior conditions and sharing innovations with other organizations nationwide.

IMPROVING EQUINE WELFARE

We work to improve equine welfare through increasing adoptions and transitioning of horses, increasing safety net support and enhancing anti-cruelty efforts.

Over 1,500 equines were adopted in our 2019 Help a Horse Home Contest. The contest brings exposure and awareness to equine adoption and increases opportunities for horses to find new homes. With an average increase in adoptions of over 40%, the contest was a resounding success with over 170 participating equine welfare organizations. Our Vet Direct Program expanded in 2019 as we partnered with the American Association of Equine Practitioner’s Foundation for the Horse. Through the new partnership and an increased number of veterinarian participants, the program will continue to grow and provide affordable veterinary care for owners facing financial challenges.

In 2019, we welcomed The Right Horse Initiative, a collective focused on massively increasing horse adoption, as a program of the ASPCA. By harnessing the energy of more than 60 partners, The Right Horse Initiative has seen a more than 20% increase in equine adoptions among partners due to innovative programming, increasing public awareness, and collaboration among welfare and industry groups.
PROTECTING FARM ANIMALS

The ASPCA’s Farm Animal Welfare team continued its efforts to ensure more humane treatment for the nearly 10 billion farmed animals raised each year in the U.S. and add critical transparency to the agriculture industry. We collaborated with food companies and institutions to secure commitments to better practices, expanded our consumer education campaign around food labels and higher-welfare food choices, and advocated for a more humane farming system at the local, state and federal levels. In 2019, we:

• Secured over 20 new corporate commitments to become welfare-certified and reached the major milestone of over 100 welfare-certified products on the ASPCA Shop With Your Heart Brand List.
• Partnered with Whole30® to incorporate a progressive animal welfare policy for all of its Whole30 Approved® products, which will ensure meaningful animal welfare standards for more than 60 brands.
• Supported campaigns that led the Austin Independent School District, Cincinnati Public Schools and the entire City of Boston to adopt the Good Food Purchasing Program. This food procurement program includes animal welfare standards (drafted with help from the ASPCA) that require more humane food sourcing.
• Launched the ShopKind Helpline, an interactive service that offers immediate text message assistance and connects the public with ASPCA experts who will answer questions about food labels, higher-welfare shopping and more.

TAKING ACTION FOR ANIMALS

The ASPCA believes that preventing suffering and developing strong, effective laws to protect animals are crucial aspects of our work. Working collaboratively with policymakers and our wonderful members and supporters, we are making a real difference for animals across the country.

Ending Pet Leasing: To make animals sold in pet stores or online appear more affordable, pet sellers often partner with private lending companies to offer seemingly low monthly financing plans padded with hidden fees. Consumers can lose their pets if they miss payments or are unable to buy out their contracts at the end of their leases. The ASPCA works at the state level to end this practice, and in 2019, New Jersey, Connecticut, Indiana and Washington all enacted legislation to outlaw the leasing of dogs and cats.

Securing Protections for Equines: The 2020 federal spending bill allotted an additional $21 million of funding for wild horses and burros, with clear language aimed at shifting the Bureau of Land Management’s (BLM) Wild Horse and Burro program away from taking horses off the range in favor of maximizing on-range fertility control treatment and humane care of horses. Additionally, we helped reverse 2018 BLM policy guidelines that made wild horses vulnerable to sale for slaughter. These protections will enable our iconic herds to live wild and free for future generations. We also worked to continue the longstanding ban on federal funds for horse slaughter, won new protections against slaughter of wild horses and burros on U.S. Forest Service land, and helped pass the Prevent All Soring Tactics Act in the U.S. House of Representatives.

Working to Keep People and Pets Together: In Nevada, we helped pass two critical laws supporting pet-friendly housing—one prohibits homeowner associations from implementing “no pet” policies or breed restrictions, and the second requires state-financed housing to be pet-friendly. We continued this critical work in California, where both the City and County of Los Angeles passed similar measures applying to all locally financed housing. These protections will ensure that pets and their caretakers are not separated due to arbitrary rental restrictions. Our advocacy at the federal level resulted in $2 million of funding to implement the lifesaving grant program authorized by the passage of the Pet and Women Safety Act, legislation to keep domestic violence survivors and their pets safe and together. To tackle unfair and discriminatory “pit bull ban” laws that harm communities rather than help them, we worked to successfully repeal breed bans in Liberty, Missouri; Kansas City, Kansas; and Everett, Washington.

Moving Toward More Humane Farming Practices: Our work in Vermont led to the enactment of first-of-its-kind legislation that permits farm animal welfare certification projects to be funded by the state. This landmark law means improved conditions for farm animals, access to new markets for farmers and better options for conscientious shoppers, which will hopefully inspire other states to follow suit.
The ASPCA® is a 501(c)(3) not-for-profit corporation qualified to receive tax-deductible contributions. These financial summaries were compiled by management. A copy of the 2019 Audited Financial Statements can be obtained by sending a written request c/o ASPCA Chief Financial Officer.

### CONSOLIDATED STATEMENT OF ACTIVITIES AND CHANGE IN NET ASSETS
For the Year Ended December 31, 2019

#### OPERATING SUPPORT AND REVENUES:
- Contributions, memberships, grants and sponsorships: $202,174,264
- Shelter and veterinary service fees: 14,295,598
- Bequests and trusts: 47,167,317
- Royalties, licenses and other: 8,361,871
  - Total operating support & revenues: $271,999,050

#### OPERATING EXPENSES:
- Program expenses:
  - Shelter and veterinary services: 86,448,341
  - Public education and communications: 54,145,558
  - Policy, response and engagement: 36,583,186
  - Grants: 15,867,869
  - Total program expenses: $193,044,954

- Supporting expenses:
  - Membership development and fundraising: 48,100,559
  - Management and general: 9,696,826
  - Total supporting expenses: $57,797,385
  - Total operating expenses: $250,842,339
  - Change in net assets from operating activities: $21,156,711

#### NON-OPERATING ACTIVITIES:
- Net investment (loss) return: 32,230,740
- Net (depreciation) appreciation on beneficial interest in trusts held by others: 3,762,590
  - Total non-operating activities: $35,993,330
  - Change in net assets: $57,150,041

#### SOURCES OF 2019 OPERATING SUPPORT & REVENUE
- Contributions, memberships, grants and sponsorships: $202,174,264 (74%)
- Shelter and veterinary service fees: 14,295,598 (6%)
- Bequests and trusts: 47,167,317 (17%)
- Royalties, licenses and other: 8,361,871 (3%)
  - TOTAL: $271,999,050 (100%)

### CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
As of December 31, 2019

#### ASSETS
- Cash and cash equivalents: $40,976,720
- Bequests and contributions receivable, net of discount: 14,098,940
- Other receivables, net of allowance: 7,791,383
- Prepaid expenses and other assets: 3,452,748
- Investments, at fair value: 223,648,512
- Beneficial interest in trusts held by others: 22,177,274
- Land, buildings, and equipment, net: 57,658,526
- Right-of-use assets: 24,281,666
  - Total assets: $394,085,769

#### LIABILITIES AND NET ASSETS
- Accounts payable and accrued expenses: $17,491,904
- Grants payable: 1,535,699
- Other liabilities: 140,454
- Annuity obligations: 6,620,168
- Operating leases liabilities: 28,513,477
  - Total liabilities: $54,301,702
  - Net assets:
    - Without donor restrictions: $264,284,623
    - With donor restrictions: 75,499,444
  - Total net assets: $339,784,067
  - Total liabilities and net assets: $394,085,769

### COMMITMENTS AND CONTINGENCIES
- Net assets:
  - Without donor restrictions: $264,284,623
  - With donor restrictions: 75,499,444
  - Total net assets: $339,784,067
  - Total liabilities and net assets: $394,085,769
EXECUTIVE LEADERSHIP TEAM

Matthew Bershadker
ASPCA President & CEO

Cheryl Bucci
Senior Vice President, Operations & People

Elizabeth Estroff
Senior Vice President, Communications

Todd Hendricks
Senior Vice President, Development

Beverly Jones
Senior Vice President, Chief Legal Officer

Bill Lee
Senior Vice President, Chief Financial Officer

Bert Troughton
Senior Vice President, Shelter & Veterinary Services

Stacy Wolf
Senior Vice President, Policy, Response & Engagement

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Martin Puris
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Tim F. Wray

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Gurdon H. Metz
James L. Nederlander
HEROES
In appreciation of those members who give $10,000 or more per year to the ASPCA.

Jessica C. Abrahams
Ms. Liz Brown and
Mr. Leslie Alexander
Samuel Allen
Jack Alter
Jorge and Marlene
Alva
Vicki Anderson
Mr. Paul Arnhold and
Mr. Wes Gordon
Ashley Baker
Ms. Audrey C.
Balassie
Mr. and Mrs. Robert
Barbour
Ms. Laura Z. Barket
Maddy Barket
Nancy and Jon
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and Mr. Marshall
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Cara Raether Carey
Dr. Edward Carroll
and Mrs. Jean Ann
Carroll
In Memory of Carson
and Daisy
Scott Cawthon
Debbie and Jim
Cohen
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Hamilton Crawford, III
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Patricia De Lemos
Mr. Thompson Dean
Ellen DeGeneres and
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Robert J. Dole and
The Honorable
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Don Early
Suzi Edwards
Mitchell Eitel
David Elliott
Mr. and Mrs. Jose
Fanjul
Mr. and Mrs. Mike
Fascitelli
Ms. Susan E. Cook
and Mr. Drew S. Fine
Mr. and Mrs. Tom
Fortin
Sandra A. Frazier
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Gallagher, Jr.
Dr. Mark Gibson
Mercee Glew
Ellen Godsall
Ms. Darcy and
George Gould
Roger Groskopf
Kevin Grossman
Morgan and Michael
C. Hall
Ms. Andrea H.
Fahnstock and Mr.
George A. Hambrecht
Ruthellen Hammer
Penny Lynn Hauge
Ms. Gillian Hearst
Kathleen Henderson
Linda Hillen
David Hilty
Ms. Heidi
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